

Information Technology Department

Randall Murphy, Interim Chief Information Officer

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Enable the service delivery of our customers through the integration of city-wide technology resources

City Service Area

Strategic Support

Core Services

Manage and Support the Information Technology Infrastructure

Enable the availability and relevancy of data and voice communications and provide direct customer support and training for technology equipment and applications. Consult on technology solutions and ensure optimal resource utilization and technology investment across the city-wide organization.

Provide Enterprise Technology Systems and Solutions

Manage the City's data so that critical business processes remain operational; determine, develop, implement and support technology solutions that maximize the delivery of enterprise City services. Consult on technology solutions and ensure optimal resource utilization and technology investment across the city-wide organization.

Support Departmental Technology Services

Determine, develop, implement and support technology solutions that maximize the delivery of City services for a specific department. Consult on technology solutions and ensure optimal resource utilization and technology investment across the city-wide organization.

Strategic Support: Financial Management, Human Resources, Clerical Support, Training Management, and Special Projects

Information Technology Department

Department Budget Summary

| | 2004-2005 Actual 1 | 2005-2006 Adopted 2 | 2006-2007 Forecast 3 | 2006-2007 Adopted 4 | % Change (2 to 4) |
|--------------------------------------|--------------------------|---------------------------|----------------------------|---------------------------|-------------------------|
| Dollars by Core Service | | | | | |
| Manage and Support IT Infrastructure | \$ 6,356,805 | \$ 8,144,656 | \$ 7,993,856 | \$ 8,724,856 | 7.1% |
| Provide Enterprise Technology | 5,088,535 | 4,482,614 | 6,173,773 | 6,371,705 | 42.1% |
| Support Departmental Technology | 2,908,573 | 1,934,071 | 2,042,947 | 2,042,947 | 5.6% |
| Strategic Support | 1,319,563 | 1,167,800 | 1,172,810 | 1,130,615 | (3.2%) |
| Total | \$ 15,673,476 | \$ 15,729,141 | \$ 17,383,386 | \$ 18,270,123 | 16.2% |
| Dollars by Category | | | | | |
| Personal Services | | | | | |
| Salaries/Benefits | \$ 12,094,609 | \$ 11,322,946 | \$ 12,467,949 | \$ 12,608,121 | 11.4% |
| Overtime | 97,175 | 114,011 | 48,009 | 48,009 | (57.9%) |
| Subtotal | \$ 12,191,784 | \$ 11,436,957 | \$ 12,515,958 | \$ 12,656,130 | 10.7% |
| Non-Personal/Equipment | 3,481,692 | 4,292,184 | 4,867,428 | 5,613,993 | 30.8% |
| Total | \$ 15,673,476 | \$ 15,729,141 | \$ 17,383,386 | \$ 18,270,123 | 16.2% |
| Dollars by Fund | | | | | |
| General Fund | \$ 13,018,108 | \$ 14,133,772 | \$ 15,247,683 | \$ 15,947,488 | 12.8% |
| Airport Maint & Opers | 499,945 | 148,290 | 179,271 | 179,271 | 20.9% |
| Benefit Assessment District | 125,180 | 0 | 0 | 0 | 0.0% |
| General Purpose Pkg | 0 | 4,682 | 5,136 | 5,136 | 9.7% |
| Home Invest Partnership | 4,916 | 11,555 | 11,300 | 11,300 | (2.2%) |
| Integrated Waste Mgmt | 297,946 | 452,924 | 483,782 | 579,116 | 27.9% |
| Library Parcel Tax | N/A | 128,346 | 141,279 | 141,279 | 10.1% |
| Low/Mod Income Hsg | 137,008 | 201,205 | 210,241 | 210,241 | 4.5% |
| Sewer Svc & Use Charge | 215,302 | 228,324 | 438,383 | 479,508 | 110.0% |
| SJ/SC Treatment Plant Oper | 165,558 | 163,025 | 169,641 | 169,641 | 4.1% |
| Storm Sewer Operating | 63,124 | 90,666 | 263,524 | 291,564 | 221.6% |
| Vehicle Maint & Opers | 116,139 | 119,892 | 134,855 | 134,855 | 12.5% |
| Water Utility | 12,442 | 46,460 | 98,291 | 120,724 | 159.8% |
| Capital Funds | 1,017,808 | 0 | 0 | 0 | 0.0% |
| Total | \$ 15,673,476 | \$ 15,729,141 | \$ 17,383,386 | \$ 18,270,123 | 16.2% |
| Authorized Positions | 117.75 | 101.75 | 101.25 | 101.50 | (0.2%) |

Information Technology Department

Budget Reconciliation

(2005-2006 Adopted to 2006-2007 Adopted)

| | Positions | All Funds (\$) | General Fund (\$) |
|--------------------------------------------------------------------------------------------------------|---------------|-------------------|-------------------|
| Prior Year Budget (2005-2006): | 101.75 | 15,729,141 | 14,133,772 |
| Base Adjustments | | | |
| Technical Adjustments to Costs of Ongoing Activities | | | |
| • Salary/benefit changes and the following position reallocations: | | 1,188,547 | 1,038,213 |
| - 1.0 Administrative Officer to Administrative Manager | | | |
| - 1.0 Sr. Systems App Program to Suprvng Sys App Prog | | | |
| • Transfer to the Retirement Department: | | | |
| - 0.5 Enterprise Network Technician II PT | (0.50) | (43,544) | (43,544) |
| • Transfer of overtime for the Radio Shop to the Gen Svc Dept | | (66,002) | (66,002) |
| • Transfer to the Police Department of non-personal funding for time sheet data entry and AIS warranty | | (134,600) | (134,600) |
| • Consolidated Utility Billing hardware & software maint. | | 434,000 | 44,000 |
| • Update current hardware and software contracts | | 144,939 | 144,939 |
| • HR/Payroll PeopleSoft maintenance | | 65,305 | 65,305 |
| • Telephone Circuit and Service for Secndry Internet Connect | | 50,000 | 50,000 |
| • Changes in vehicle operations and maintenance costs | | 15,600 | 15,600 |
| Technical Adjustments Subtotal: | (0.50) | 1,654,245 | 1,113,911 |
| 2006-2007 Forecast Base Budget: | 101.25 | 17,383,386 | 15,247,683 |
| Investment/Budget Proposals Approved | | | |
| Manage and Support the Information Technology Infrastructure | | | |
| Strategic Support CSA | | | |
| - In-Source Vehicle Maintenance Activities | | (1,000) | (1,000) |
| - City Hall Data and Voice Network System Technical Support | | 610,000 | 610,000 |
| - Wireless Internet System (WiFi) Phase 1 Expansion Maintenance and Support | | 42,000 | 42,000 |
| - Rebudget: Central Service Yard Fiber Optics | | 80,000 | 80,000 |
| Manage and Support the Infrastructure Subtotal: | 0.00 | 731,000 | 731,000 |
| Provide Enterprise Technology Systems and Solutions | | | |
| Strategic Support CSA | | | |
| - Consol. Utility Billing System (C-UBS) Implementation | 1.00 | 186,932 | 0 |
| - Rebudget: FMS Maintenance | | 11,000 | 11,000 |
| Provide Enterprise Technology Subtotal: | 1.00 | 197,932 | 11,000 |
| Strategic Support | | | |
| Strategic Support CSA | | | |
| - Information Technology Clerical Staffing | (0.75) | (42,195) | (42,195) |
| Strategic Support Subtotal: | (0.75) | (42,195) | (42,195) |
| Total Investment/Budget Proposals Approved | 0.25 | 886,737 | 699,805 |
| 2006-2007 Adopted Budget Total | 101.50 | 18,270,123 | 15,947,488 |

Information Technology Department

Departmental Position Detail

| Position | 2005-2006 Adopted | 2006-2007 Adopted | Change |
|----------------------------------------------|----------------------|----------------------|---------------|
| Account Clerk II | 2.00 | 2.00 | - |
| Administrative Assistant | 1.00 | 1.00 | - |
| Administrative Manager | 0.00 | 1.00 | 1.00 |
| Administrative Officer | 1.00 | 0.00 | (1.00) |
| Analyst II | 2.00 | 2.00 | - |
| Assistant Director of Information Technology | 1.00 | 1.00 | - |
| Communications Technician | 4.00 | 4.00 | - |
| Director of Information Technology | 1.00 | 1.00 | - |
| Division Manager | 3.00 | 3.00 | - |
| Enterprise Network Engineer | 7.00 | 7.00 | - |
| Enterprise Network Technician | 5.00 | 5.00 | - |
| Enterprise Network Technician PT | 0.50 | 0.00 | (0.50) |
| Information Systems Analyst | 25.00 | 25.00 | - |
| Network Engineer | 6.00 | 7.00 | 1.00 |
| Network Technician II | 9.00 | 9.00 | - |
| Senior Account Clerk | 1.00 | 1.00 | - |
| Senior Electrical Systems Technician | 2.00 | 2.00 | - |
| Senior Office Specialist | 1.00 | 1.00 | - |
| Senior Office Specialist PT | 0.75 | 0.00 | (0.75) |
| Senior Systems Application Programmer | 11.00 | 10.00 | (1.00) |
| Senior Systems Application Programmer PT | 0.50 | 0.50 | - |
| Staff Specialist | 1.00 | 1.00 | - |
| Supervising Applications Analyst | 13.00 | 14.00 | 1.00 |
| Systems Application Programmer II | 4.00 | 4.00 | - |
| Total Positions | 101.75 | 101.50 | (0.25) |